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**Press Release**

**CMRL Issues Mandatory Advisory on Metro Etiquette; Violators to Face Fines for Noise Disturbance**

CMRL requests passengers to observe Metro etiquettes and show consideration for their fellow passengers.

As per Section 59 of the Metro Railway (Operations and Maintenance) Act 2002, any act that causes nuisance or discomfort to fellow passengers or interfering with the comfort of passenger is a punishable offence. This includes, but is not limited to, using mobile phones in a manner that creates excessive noise, such as loud conversations, playing music/videos without headphones, or use of speaker mode in metro trains and premises.

As defined under the Act, passengers found engaging in such activities shall be liable to pay a fine up to ₹500 and Subject to removal from metro premises by authorized officials, if necessary.

Hence, CMRL Request all passengers to Use headphones; avoid speaker mode and loud conversations in metro premises to respect fellow commuters' comfort.

**Issued By: Additional Director / Public Relations Officer  
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