

CHENNAI METRO RAIL LIMITED



TENDER NO: CMRL – OPN 02 – CBTMS - 2025

TENDER DOCUMENT

TENDER FOR PROVIDING COMPUTER BASED TRAINING MANAGEMENT SYSTEM (CBTMS)

Part A:

*Design, Development, Testing, and Implementation of a **Computer-Based Training Management System (CBTMS)** along with **Interactive video** for CMRL Operations, including the supply, installation, and commissioning of necessary hardware deliverables and software integration, as well as the provision of training, spares, and consumables.*

Part B:

Comprehensive Annual Maintenance Contract for both Software and hardware deliverables of the contract for the period of 5 years.

Chennai Metro Rail Limited (CMRL)
(A JV of Govt. of India and Govt. of Tamil Nadu)
METROS, No.327, Anna Salai, Nandanam,
Chennai – 600 035.



**CHENNAI METRO RAIL LIMITED
CHENNAI 600 035, INDIA**

e-NIT No: **CMRL-OPN 02-CBTMS -2025**
E-procurement tender
National Competitive Bidding

CMRL invites digitally signed open e-Tender through e-procurement portal from reputed, experienced Contractors through National Competitive Bidding (NCB) on single stage two envelope/Packet system, (technical & financial) with initial filter for the works as detailed below.

1	Name of Work	<p>Tender for Providing Computer Based Training Management System (CBTMS):</p> <p>Part A: Design, Development, Testing and Implementation of a Computer Based Training Management System (CBTMS) along with interactive video for CMRL Operations, including supply, installation and commissioning of necessary hardware deliverables and software integration as well as provision of training, spares and consumables.</p> <p>Part B: Comprehensive Annual Maintenance Contract for both Software and hardware deliverables of the contract for a period of 5 years.</p>
2	Details of Techno – Commercial and Financial Bid	<p>Bidder Shall submit Techno- Commercial Bid and Financial Bid in CPP Portal only.</p> <p>Techno –Commercial Bid: (Packet A)</p> <ul style="list-style-type: none">a) Earnest Money Deposit (EMD)b) Tender Fee (By online transaction) <p>Letter of Technical Bid and other filled, signed, stamped documents</p> <p>Any other document stated in the tender document.</p> <p>Financial Bid (Packet B)</p> <ul style="list-style-type: none">a) Letter of Price Bid & BOQ in Excel format
3	Tender Security Amount (EMD)	<p>EMD Amount: The Total bid security/EMD amount shall be equal to INR 87,000/- (Indian Rupees eighty-seven thousand only) and it shall be in the form of NEFT/RTGS/e-BG only from any Scheduled Bank of India. Bidders shall upload the scanned copies of e-BG details or transaction receipts of payments along with online Bid submission.</p>
4	Tender Validity	180 days from the last date of submission of the Tender.
5	Validity of Earnests Money Deposit	28 days beyond Tender validity period or later.

6	Duration of Contract	<p>Total 06 Years 06 months from the date of Signing of Agreement between CMRL and the Contractor.</p> <p>A. 6 months for design, development, testing and installations and Go live,</p> <p>B. 1 Year- Defects Liability Period from the date of Go live.</p> <p>C. 05 Years CAMC period after completion of the DLP.</p>
7	Tender Document download start Date	20 th December 2025 at 18:00 Hrs.
8	Cost of Tender Documents/ Tender Fee	<p>The Tender Documents can be downloaded from the CPP portal https://eprocure.gov.in/eprocure/app. The Tender submission fee of Rs.8,000/- (Rupees Eight Thousand Only) including GST to be paid by NEFT/RTGS and is non-refundable.</p> <p>Bidders shall upload the scanned copies of transaction receipts along with online bid submission and bidders shall indicate the tender number & Name of the bidder in the transaction receipt.</p> <p>CMRL Bank Details:</p> <p>Beneficiary Name: Chennai Metro Rail Limited</p> <p>Beneficiary Bank: Canara Bank, Teynampet Branch, Chennai-600018. Account No: 0416214000030, IFSC Code: CNRB0000416</p>
9	Exemption for Tender security and Tender submission fee	The Micro and small Enterprises (MSE) are exempted from paying Bid security amount (EMD) and Bid Submission Fee. Instead, the MSE firms shall submit the Bid Security declaration form available in the Bid document along with UDYAM registration copy in the technical bid. Exemption applies only if UDYAM registration is under relevant to the tender scope.
10	Date of Pre- Bid Meeting	<p><u>05th January 2026 at 15:00 hrs</u> (In case of any change in schedule will be informed in advance through CMRL website /e-procurement portal).</p> <p>Venue: Office of General Manager (O & M), Chennai Metro Rail Limited, <u>MetroS</u>, Anna Salai, Nandanam, Chennai 600 035.</p> <p>Tel No.044-2437 8000.</p> <p><i>Email id: arulradha.a@cmrl.in</i></p>
11	Last Date for seeking clarification.	07 th January 2026 at 18:00 Hrs.
12	Last date & time of uploading of Tender	21 st January 2026 at 16:00 Hrs.
13	Date and Time of Opening of Techno Commercial Bid	22 nd January 2026 at 16:30 Hrs.

14	Date and Time of Opening of Financial Bid	Will be informed after the evaluation of Techno commercial bid. (Only to the Bidders who has qualified in the technical evaluation).
15	Tender Inviting Authority	General Manager (O&M) Chennai Metro Rail Limited, METROS, No.327, Anna Salai, Nandanam, Chennai – 600 035. Tel. No. 044 – 2437 8000.
16	Bidders barred from bidding for this work	Those who are single or JV (one party or as a whole) who have abandoned any contract executed for any Metro Rail Corporation, Corporate Companies / MNC / Central Govt. / State Govt. / PSU / Private Organization in India during last 05 years and or whose contracts have been suspended, terminated and /or Bidders who have been blacklisted and/ or banned, suspended, debarred by Metro Rail Corporation, Corporate Companies / MNC / Central Govt. / State Govt. / PSU / Private Organization during last 05 years or whose contracts were terminated as on date of submissions of bid are ineligible to apply for this tender.
17	Website from which Tender Documents and any additional information can be downloaded	https://eprocure.gov.in/eprocure/app and CPPP Helpdesk Number +91 0120-4200462, +01 0120-4001002, +91 0120-4001005 E mail id: support-eproc@nic.in www.chennaimetrorail.org

Note: 1. In case of any change in the above scheduled dates, the same will be informed by CMRL to the Bidders in advance through publication in e-Procurement Portal and the CMRL website.

2. If the date of Tender submission of tenders happens to be a Public Holiday, then Tender will be opened on the next working day at the same venue and at the same time.

For Managing Director, CMRL

**General Manager (O&M)
Chennai Metro Rail Limited.**