



CHENNAI METRO RAIL LIMITED
CHENNAI 600 035, INDIA

e-NIT No: **CMRL-OPN 06-Operation Digitalisation-2024**
E-procurement tender
National Competitive Bidding

CMRL invites digitally signed open e-Tender through e-procurement portal from reputed, experienced Contractors through National Competitive Bidding (NCB) on single stage two envelope/Package system, (technical & financial) with initial filter for the works as detailed below.

1	Name of Work	<p>Part A: Design, Development, Testing and Implementation of Web & Mobile Application for Digitalisation of Registers, Workflow, Processes and Reports in CMRL Operations Department, including Training and necessary software, hardware, equipments/ consumables.</p> <p>Part B: Comprehensive Annual Maintenance Contract for both Software and hardware deliverables of the contract for 5 years.</p>
2	Details of Techno – Commercial and Financial Bid	<p>Techno –Commercial Bid: (Packet A)</p> <p>a) Earnest Money Deposit (‘EMD’)</p> <p>b) Tender Fee (By online transaction)</p> <p>c) Signed, stamped and filled document with covering letter & all Annexures.</p> <p>d) Supporting documents as per Tender document.</p> <p>Financial Bid (Packet B)</p> <p>a) Covering Letter & Price Schedule in Excel Format</p>
3	Tender Security Amount (EMD)	<p>INR 30,000 /- (Indian Rupees Thirty Thousand only) shall be paid only through online NEFT/RTGS to CMRL Bank Account mentioned in SL. No :8. The UTR no is required to be filled in mandatory information for eligibility of the Bid (Annexure – 7), and the same needs to be signed and submitted along with the Techno-Commercial Bids.(Bidders must provide their GST Registration details)</p>
4	Tender Validity	180 days from the last date of submission of the Tender.
5	Validity of Earnests Money Deposit	28 days beyond Tender validity period i.e., up to 19 th November 2024 or later.
6	Duration of Contract	06 Years excluding Design & development Period -3 Months. A. 01Year- Defects Liability Period from the date of acceptance by CMRL B. 05 Years CAMC period
7	Tender Document download start Date	07 th March 2024 at 18:00 hrs.
8	Cost of Tender Documents	<p>The Tender Documents can be downloaded from the CPP portal https://eprocure.gov.in/eprocure/app. The Tender submission fee of Rs. 8,000/- (Rupees Eight Thousand Only) including GST to be paid by NEFT/RTGS/ and is non-refundable.</p> <p>CMRL Bank Details Beneficiary Name: Chennai Metro Rail Limited Beneficiary Bank :Canara Bank, Teynampet Branch, Chennai-600018. Account No : 0416214000030 IFSC Code : CNRB0000416</p>

9	Date of Pre- Bid Meeting	26 th March 2024 at 15:00 hrs. (In case of any change in schedule will be informed in advance through CMRL website). Venue: Office of Addl. General Manager (Rollingstock & Operations), Chennai Metro Rail Limited, Room no. 211 & 212 Metros, Anna Salai, Nandanam, Chennai 600 035 Tel No.044-2437 8000, Extn: 28519 <i>Email id: lmc@cmrl.in</i>
10	Last Date for seeking clarification.	27 th March 2024 at 18:00 Hrs.
11	Last date & time of uploading of Tender	24 th April 2024 at 16:00 hrs.
12	Date and Time of Opening of Techno Commercial Bid	25 th April 2024 at 16:30 hrs.
13	Date and Time of Opening of Financial Bid	Will be informed later on after the evaluation of Techno commercial bid (Only to the Bidders who will successfully qualify the technical evaluation).
14	Tender Inviting Authority	Addl.General Manager (Rollingstock & Operations) Chennai Metro Rail Limited, METROS No.327, Anna Salai, Nandanam, Chennai – 600 035. Tel.No. 044 – 2437 8000.
15	Bidders barred from bidding for this work	Those Bidders or joint venture partners are NOT ELIGIBLE to participate in this Tender if they have: 1. Abandoned Work/Service or Faced Contract Termination or 2. Been blacklisted or banned from participating in tender by any Metro Rail Corporation in India or the Tamil Nadu State Government during the last 03 years effective as on date of bid submissions
16	Website from which Tender Documents and any additional information can be downloaded	https://eprocure.gov.in/eprocure/app www.chennaiemtrorail.org

Note: 1. In case of any change in the above scheduled dates, the same will be informed by CMRL to the Bidders in advance through publication in the CMRL website.

2. If the date of Tender submission of tenders happens to be a Public Holiday, then Tender will be opened on the next working day at the same venue and time.

Addl.General Manager (Rollingstock & Operations)
Chennai Metro Rail Limited.