



**P.R.No.121/2023**

**Date: 27.10.2023**

**Press Release**

**Passenger Emergency Intercoms (PEI) facility at Metro Trains**

In Chennai Metro Trains, the facility of Passenger Emergency Intercoms (PEI) is provided for passengers to contact the Train Operator through the Passenger Emergency Intercom (PEI) in case of any passenger emergency situation. Total 10 nos. of Passenger Emergency Intercoms are provided in a 4 car combination Chennai Metro Trains. This facility is available to all passengers including female passengers.

In the news article dated 25-10-2023, it was misinterpreted as 4 – nos of Passenger Emergency intercoms are provided for female passengers an only purpose which is incorrect. It was also mentioned that during last 4 months 12,000 female passengers have utilized the facility. This information is also baseless. All the PEI logs are being taken from train control management system and button press logs are not available. Hence it is totally baseless.

**Issued By: Joint Director / Public Relations Officer  
CMRL, Chennai – 600 035.**