



**P.R.No.114/2023**

**Date: 18.10.2023**

**Press Release**

**Swift rescue of mentally challenged person from  
Metro Pillar at Koyambedu Metro Station**

Chennai Metro Rail Limited and the Tamil Nadu Fire and Rescue Services successfully rescued a mentally challenged person who was founded perched on a link bridge pillar above the Koyambedu Metro Pillar and Link Bridge at Koyambedu Metro Station.

Despite efforts to communicate and persuade the individual to come down, there was no response, leading to concerns about the person's mental state. In response to this critical situation, the Koyambedu Metro Station Controller promptly alerted the K11 CMBT Police Station and Tamil Nadu Fire and Rescue Services.

Swift action was undertaken by both the Police personnels and Tamil Nadu Fire and Rescue Services who rescued the mentally challenged person through small space near the escalator at Koyambedu metro station and handed him over to the custody of the K11 CMBT Police Station.

The incident was not caused by an escalator malfunction, as some media outlets have falsely reported. CMRL wants to assure the public that our escalators are safe and reliable and that the incident had no connection to any escalator malfunction.

CMRL wishes to thank the K11 CMBT Police Station and Tamil Nadu Fire and Rescue Services for their swift response and immediate action.

**Issued By: Joint Director / Public Relations Officer  
CMRL, Chennai – 600 035.**