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## Press Release

## **Customer Interaction Meeting**

Chennai Metro Rail Limited organized a second customer interaction meet particularly with the customers associated with property and business development activities in various metro stations and allied areas. Dr. Prasanna Kumar Acharya, Director (Finance), presided over the meeting in the presence of Thiru.R.M. Krishnan, Chief General Manager (P & BD), CMRL and other senior officials attended from CMRL site to understand various challenges and the possible way out.

It was an overwhelming response as CMRL was interacting with them second time in a formal open environment. At this conference, the licensees have discussed about their desires/issues for services. The suggestions were invited from the licensees for various improvements for enhancement of better commercial utilization of the available infrastructure across metro stations. It was jointly agreed to work together for optimum value addition.

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