

Press Release

Strict action will be taken by police against persons acting in the name of ticket examiner in CMRL Metro Stations

CMRL administration has received that certain individuals are posing as Chennai Metro Rail Limited ticket inspectors and charging fines to commuters within metro stations under the pretence of conducting ticket inspections. In CMRL, there is no position for inspecting tickets. According to the Metro Rail management, those who commit crimes in the name of a ticket inspector would face punishment.

The CMRL ticket media, such as travel cards/tokens/P-QR, are only verified at the entry and exit by Automated Fare Collection (AFC) Gates at metro stations.

Any problems encountered during entry/exit must be resolved at Excess fare office (EFO) counters located solely at stations.

The CMRL warns metro travellers to be wary of forgers. Metro passengers can file a complaint with the nearest police station as well as the Metro Station Controller if they observe any such suspicious activity. CMRL is not liable for any losses sustained by the individual who committed the aforementioned act.

Action will be taken by the police against those who indulge in such indecent and harmful behaviour towards metro rail passengers.

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