

## Application Form for Replacement of SBI-CMRL Metro Card

(For use at TOM/Metro Counter)

I want replacement card of my SBI-CMRL Metro Card due to the following reason and furnish my details as under:

Please tick the reason for replacement:  Card is lost  Card is stolen  Card is damaged/ Not Working

Full Name																				
Registered Mobile Number*																				
E-mail Address																				
Date of Birth	D	D	M	M	Y	Y	Y	Y												
OVD Type#*																				
OVD Number*																				
PAN Number																				

Please fill the form in BLOCK letters.

\* Mandatory Field

#Please mention one of the Officially Valid Document (OVD) type and number from the following (from A to F)

A-Passport Number, B-Voter ID Card, C-Driving License, D-NREGA Job Card, E-Letter, F-Adhar Card issued by the National Population Register containing details of name, address, or any other document as notified by the Central Government in consultation with the Regulator.

### Declaration by the Customer:

1. I declare that all the information provided by me, in this application for replacement card, is true and correct to the best my knowledge and belief.
2. I hereby declare that I understand the Terms and Conditions for issuance of replacement Metro/Transit Card.
3. My present Card has been blocked by me and status of card is blocked/hot-listed.
4. I understand that the Replacement of card will attract card replacement fee as applicable from time-to-time. Fees is required to be paid at the time of replacement of card, which is presently Rs. 100/- (Rupees one hundred only).
5. Balance Transfer in Replacement Card: Retail (Host) balance to the new card at the time of replacement. Transit (Global) balance shall be updated automatically on T+7 working days (where 'T' is the date when the customer applies for replacement). The total offline spends as calculated shall be deducted from the last updated transit (global) balance and the remaining amount shall be transferred to the replaced card's retail (host) balance.
6. I hereby give my consent for recovering all offline transactions done through the card till the time of replacement of card and not recorded on the card by debiting transit (Global) balance.

### Important:

**Defective Card: Replacement for defective cards is allowed without fee only if the number of transactions performed using the card are not more than 5.**

Date: ... / ... / .....

Place: .....

<b>Received Co-branded Metro/Transit Card.</b>  Signature of the cardholder
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**Signature of the Cardholder**

### For TOM/Office use only

PTO Code & Name: \_\_\_\_\_

Application Sr. No.: \_\_\_\_\_

Replacement Card Reference No.: \_\_\_\_\_

1. Status of the card has been verified and the same was 'Blocked/Hot-listed'
2. Replacement Fee has been collected
3. Replacement card has been issued as above to the cardholder.

Name & Signature of the authorized official

Date: \_\_\_\_\_