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Press Release

STRICT ACTION WILL BE TAKEN AGAINST OBSTRUCTING METRO TRAIN OPERATIONS

In response to the recurring instances of certain passengers obstructing doors during peak hours, Chennai Metro Rail Limited is taking proactive measures to ensure passenger safety and convenience. Passengers are urged to be aware that obstructing train doors is not only an inconvenience but also a violation of the law. The Operations and Maintenance Act of 2002, Section 67 outlines the offense of obstructing the running of a train and prescribes penalties for the same.

Door Obstruction: A Serious Offense

Obstructing train doors poses serious safety risks, disrupts service, and can result in injuries. It is essential for passengers to understand that obstructing doors is not only a breach of safety protocols but also a punishable offense under the Operations and Maintenance Act of 2002, Section 67 with the following;

- Punishable with imprisonment for up to four years.
- A fine of up to five thousand rupees (Rs.5000/-).

Report Suspected Offenses

Passengers who witness any such activities are immediately requested to report to customer care Help Line – 1860-425-1515 to take the necessary action. Your cooperation ensures the safety and well-being of all passengers.

CMRL's Commitment to Safety

CMRL remains steadfast in its commitment to providing safe and efficient transportation services. We are dedicated to maintaining a secure environment for all passengers and will take every measure necessary to ensure the integrity of our services.

**Issued By: Joint Director / Public Relations Officer
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