

Press Release

Extension of Validity of Trip Passes to compensate for the non-usage of the trip passes during lockdown period from 10-5-2021 to 20-6-2021.

Chennai Metro Rail Limited has been operating its passenger services from 21st June 2021 post lockdown imposed by Government of Tamil Nadu due to COVID-19 pandemic.

In an endeavour to benefit to the Trip Pass Holders, CMRL is happy to announce the extension of Trip Pass holder's trips validity for the period equal to the trip validity lost during recent lockdown period from 10-5-2021 to 20-6-2021.

Hence, Commuters are requested to approach Customer Care Office at all Metro Stations to get their trip cards enabled for the above benefits.

The QR trip PASS commuters will also get their trip validity extended automatically with effect from tomorrow (29-6-2021).

Covid-19 Safety measures undertaken by CMRL:

- All Trains and Metro Stations are being disinfected frequently.
- Crowd Control/Platform Management Staff have been deployed in Stations and Suitable markings like "X" have been indicated on alternate seats both in trains and platforms to ensure social distancing.

A penalty of Rs.200/- is being imposed for not properly wearing Face Masks in Metro Trains and Metro Stations.

CMRL has been strictly following its policy to ensure all passengers wear their Face Masks properly and a separate squad has also been deployed for this purpose. So far a total of 19 nos. of passengers have been levied penalty from 21-06-2021 till 27-06-2021 for non-adherence and a sum of Rs.3800 has been collected as penalty.

Hence passengers are requested to wear Face Masks properly and maintain social distancing while waiting in the Metro Stations as also during travelling in Metro Trains and to cooperate in the fight against the spread of Covid-19.

**Issued By: Joint Director / Public Relations Officer
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