

# Nearly 3% of commuters opt for QR code tickets

**STAFF REPORTER**  
CHENNAI

In the last few months, a small section of Metro commuters have been using QR code tickets.

Now, nearly 3% of passengers are using QR code tickets.

According to officials of Chennai Metro Rail Ltd., an average of 540 commuters a day bought QR Code tickets in September.

This went up to 630 in October and now, about 720 buy them regularly.

“So far, we have one Automatic Fare Collection (ticketing) gate in entry/exits for using the QR code tickets. We are making arrangements to have this facility at every entry/exit point in all 32 stations in the coming months. Hopefully, this will be completed in the next six

## Contactless ticketing

CMRL plans to expand the QR code ticketing system in the coming months

### Average number of QR Code tickets sold

SEPTEMBER	540
OCTOBER	630
NOVEMBER	720

months,” an official said. The system was introduced because contactless ticketing became essential after the COVID-19 outbreak.

“Currently, commuters have to walk from one point to another because the QR code tickets cannot be used at all entry/exit points. This is one of the reasons why only a few use them,” another official said.