

NOTICE INVITING TENDER (NIT)

1. Notice Inviting Tender (e-Tender)

1.1 Name of Work

This RFP Document is being published by the **Chennai Metro Rail Ltd.** (hereunder called "Authority") for the Selection of Partner Bank for Digital Fare Collection using NCMC Cards as well as instant issuance of NCMC cards at service delivery points of Authority, Open Loop Account based cards & Acquiring Services at Chennai Metro Rail Limited.

1.2 Key Details

1	Name of Work	Selection of Partner Bank for Digital Fare Collection using NCMC Cards as well as instant issuance of NCMC cards at service delivery points of Authority, Open Loop Account based cards & Acquiring Services at Chennai Metro Rail Limited.
2	Earnest Money Deposit	Rs. 2,00,000 (Rupees Two lakhs) (Bidders must provide their GST Registration numbers). Original BG/Online NEFT/RTGS Receipt to be submitted to this office, before last date of Tender Submission.
3	Tender Validity	180 Days from the date of submission.
4	Validity of EMD	28 Days beyond Tender validity period.
5	Duration of Contract	Five years from the date of issue of Letter of Acceptance (Can be extended up to Two years further, after performance review)
6	Tender Document Download Start date	2 nd September, 2020 at 10.00 hrs
7	Tender Document Download End date	30 th September, 2020 at 15:00 hrs.
8	CMRL Bank Account to transfer Cost of Tender Documents (Non- Refundable) and EMD Online	The Tender documents can be downloaded from the CPP portal https://eprocure.gov.in/eprocure/app There will be a non-refundable Tender submission fee of INR.8,000/- (Indian Rupees Eight Thousand only) including GST. Bank details are listed below: Beneficiary name: M/s Chennai Metro Rail Limited Beneficiary Bank: Canara Bank, Chennai Teynampet Branch, Chennai 600018 Account no: 0416214000030 IFSC Code: CNRB0000416
9	Date of Pre- Bid Meeting	10 th September, 2020 at 15:00 hrs. Address: Chennai Metro Rail Limited. Admin Building, CMRL Depot, Poonamallee High Road, (Adjacent to Koyambedu Metro Station), Koyambedu, Chennai – 600107. Email: dso@cmrl.in; Phone:044-23792000, Fax: 044-23792200
10	Last date for seeking clarification.	18 th September, 2020 at 15:00 hrs.
11	Last date for issue of Addendum after Pre-bid Meeting.	24 th September, 2020 at 11:00 hrs.
12	Due date of submission of Tender	30 th September, 2020 at 15:00 hrs.

13	Date and Time of Opening of Tender (Techno Commercial Bid)	1 st October, 2020 at 15:00 hrs.
14	Tender Inviting Authority	Director (Systems & Operations)/ In-charge, Chennai Metro Rail Limited. Admin Building, CMRL Depot, Poonamallee High Road, (Adjacent to Koyambedu Metro Station), Koyambedu, Chennai – 600107. Email:dso@cmrl.in Phone:044-23792000, Fax: 044-23792200 CMRL Website : www.chennaiemr rail.org
15	Website from which Tender Documents and any additional information can be downloaded	https://eprocure.gov.in/eprocure/app
16	Bidders barred from bidding for this work	Those who are single or JV under suspension, debarred, backlisted by GOI, GOTN, PSUs, Metro Rail Corporations, CMRL or whose contracts were terminated as on date of submissions of bid are ineligible to apply for this tender work.

1.3 Eligibility Criteria

The bidder must be scheduled commercial bank registered with RBI and have sufficient technical expertise and requisite experience to develop and implement the services as asked in RFP.

- The bidder should have facilities for acquiring of digital fare collection transactions using NCMC cards issued by any certified Bank.
- The Bidder should be certified for acquiring the transactions using National Common Mobility Cards (NCMC) as per the defined specification.
- The Bidder should be certified for instant issuance of NCMC cards.
- The bidder should support the transactions settlements across multiple Banks through Central Clearing House (NPCI).
- The bidder should support the transactions settlements of Contactless Open Loop Cards of schemes like Rupay/ Visa/ Master card etc. for Account based Ticketing.
- The bank has to support and be compliant as per NCMC specification and Interface specification on NCMC Ecosystem (Part IV-VII).
- Bidder should have a local set-up in the city for operations and support to Authority.
- The Bidder should have facilities for payments through various Banking Channels.

The detailed eligibility criteria have been covered in Section 4.1. The tender submission of bidders, who do not qualify the minimum eligibility criteria stipulated in the RFP, shall not be considered for further evaluation and therefore rejected. The mere fact that the bidder is qualified as mentioned in sub clause shall not imply that his bid shall automatically be accepted. The same should contain all technical data as required for consideration of tender prescribed under section Instruction to Bidders (ITB).

1.4 Other Details

- The descriptive and detailed scope is defined under Section 8.
- The bidders may obtain further information/ clarification, if any, in respect of these tender documents from the office of JGM AFC & IT, Chennai Metro Rail Ltd.. (jgmafc@cmrl.in)
- The intending bidders must be registered on e-tendering portal www.tn.tenders.gov.in. Those who are not registered on the e-tendering portal shall be required to get registered beforehand. If needed they can be imparted training on 'online tendering process'. After registration, the bidder will get user id and password. On login, bidder can participate in tendering process and can witness various activities of the process.
- The authorized signatory of intending bidder, as per Power of Attorney (POA), must have valid class-III digital signature. The tender document can only be downloaded or uploaded using Class III digital signature of the authorized signatory.
- Tender submissions will be made online after uploading the mandatory scanned documents towards cost of tender documents such as Demand Draft or Pay Order or Banker's Cheque from a Scheduled commercial bank based in India and other documents as stated in the tender document.
- Late tenders (received after date and time of submission of bid) shall not be accepted under any circumstances.
- Tenders shall be valid for a period of 180 days (both days inclusive i.e. the date of submission of tender and the last date of period of validity of the tender) from the date of submission of Tenders and shall be accompanied with an EMD of the requisite amount as mentioned in the RFP.
- Authority reserves the right to accept or reject any or all proposals without assigning any reasons. No bidder shall have any cause of action or claim against the Authority for rejection of his proposal.

Director (Systems & Operations)/ In-charge