

# Announcements on dos and don'ts at Metro stations

## Masks, hand sanitisers issued to staff at all stations

STAFF REPORTER  
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In view of the COVID-19 outbreak, the Chennai Metro plans to make announcements at stations asking passengers to cover their mouths with tissues or handkerchiefs while coughing.

Some passengers cough without covering their mouths inside the station or the train, and others get anxious.

Venkatachalam M., a resident of Nanganallur, who travels to Thousand Lights, says, "A passenger sitting next to me was coughing constantly without closing his mouth. I have low immunity and in times like this, I want to be more careful. Chennai Metro must make such announcements, not just at the stations, but inside the trains as well, because this is a public tran-



With over 1 lakh people taking the Metro every day, CMRL officials have stepped up preventive measures.

sport and commuters need to be cautious."

Sources said that they had received complaints from passengers, stating that staff at the counters were coughing while issuing tickets. Another source said that they had issued masks and hand sanitisers to staff at all stations.

"Over 1 lakh passengers take the Metro every day, and so we want everyone to be careful. We have instructed the staff, especially those who sit at the counters, to wear masks and use hand sanitisers. We have also been cleaning the stations and washrooms regularly," he said.