

19.03.2020

Press Release

Sub: Measures undertaken by CMRL against the COVID -19 (Coronavirus)

The following measures have been taken for providing stringent measures against COVID -19

- Stations are cleaned with R2 Chemicals (against COVID -19) and the same chemicals are being used since 2015.
- Hand Rails, TVMs, Entry / Exit gates, Lifts, Escalators are being cleaned frequently
- Hand gloves, Masks are provided to all Staffs at stations including House Keeping, Ticketing, Crowd management and Security staffs.
- Wash rooms are cleaned every hourly and the frequency is monitored strictly.
- Display of DO's and DON'Ts at station to keep awareness against COVID-19.
- Liquid hand wash is kept at all wash basin/tap points and refilled regularly
- Hand sanitizers are used by the station staff, Train operators and by the general public.
- Thermal sensor guns has been procured and being used for screening passengers.
- Every Staff is screened by thermal guns before entering.
- Display messages are played at the station for spreading awareness among the travelling public
- Fumigation activity done in all stations open area/closed area
- Trains are getting fumigated at CMRL depot at regular intervals.
- Hand Rails, Hand Grabs and seats of the trains cleaned frequently at Originating / Terminal Station during revenue hours
- M/s Ascentya Research and Development Solutions (P) Ltd. has done the disinfestation Services at Chennai Central Station on 14-03-2020 and at Airport Metro Station on 15-03-2020. Post Operational hours, all 32 metro stations are being rigorously disinfected and cleaned to maintain utmost standards of cleanliness for the benefit of the passengers.
- Audio announcement is played in trains.
- Train frequency has been decreased in peak hours to make the public to travel in clean environment by cleaning the train at Originating / Destination Stations.
- Bulk SMS has been sent to create awareness with passengers.
- The street level and parking area are being cleaned to ensure sanitation.
- Awareness about COVID -19 announcements is being played at Station concourse/ PF area at regular intervals.