

QR code-based Metro tickets in six months

Commuters can swipe them at Automatic Fare Collection gates and save time

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Chennai Metro plans to launch QR code-based ticketing services that can be availed in stations and parking lots in six months.

When implemented, the commuters can buy a ticket through a mobile app and just swipe the QR code at the Automatic Fare Collection (AFC) gate or ticketing gate, which will save them time.

At present, commuters have to pay for their trip through smart cards, tokens or trip cards (monthly passes). But, Chennai Metro announced sometime back that



After the service's introduction, commuters will have no need to use ticket vending machines. ■ FILE PHOTO

commuters can pay at parking lots only with a smart card and not cash.

According to officials of Chennai Metro Rail Limited, they have been trying to

speed up the launch of QR codes for this specific reason. "Even if a passenger has a trip card, he needs to buy a smart card just for payment at the parking lot, which has

irked many. Now, if this system is introduced, commuters can just tap the QR code at both places without any hassle," an official said.

The introduction of the service will also be particularly useful because commuters would not have to necessarily use ticket vending machines (TVM) in stations.

"Some TVMs are not working and others that function don't accept all currency notes. It has become cumbersome for passengers. So they will benefit to a great extent if the QR code system is put into place at the earliest," another official said.