

Govt should do all in its capacity to promote Metro Rail in city

A propos the report '45k Metro users utilised feeder services in July' on the edition dated August 9. Nearly a year after the Chennai Metro Rail Limited (CMRL) commenced share auto and share taxi feeder services, 4.40 lakh passengers utilised the service. In the month of July, around 45,000 passengers used the services. When CMRL introduced the feeder services, it aimed to provide last-mile connectivity to passengers. The cab service can be accessed by passengers through an app-based system developed by Ford Mobility. For providing this service, metro rail tied up with Bengaluru Megacabs Private Limited. It is laudable how well the system is working. Metro services should not lose patronage due to lack of connectivity. The government should do all in its capability to promote Metro Rail.

— Anand M, Chennai