Signal failure throws metro ops out of gear

CMRL Restores Services But Issue May Recur

Times Road Network

Chennai: It began as the usual Sunday metro ride for commuters, until around 10.20 am when train operators noticed something amiss on their consoles. The green lights that usually appeared on their screens vanished as signal systems failed, bringing operations to a grinding halt on all corridors except Poonamallee High Road. Though alternative arrangements were made immediately after the glitch was identified at Nellai Park station, commuters particularly those boarding trains on the St Thomas Mount-Central metro corridor were inconvenienced as they had to break their journey at Shenny Nagar and board another train.

“Commutes - particularly those boarding trains on the St Thomas Mount-Central metro corridor - were tremendously affected,” said an official from the Corridor Operations. “All services were restored by around 11.30 am, but the journey took longer than usual.”

The signal failure is said to have been caused by a failure in the signal systems, leading to a temporary halt in operations. However, the CMRL officials were quick to reassure commuters that the issue had been resolved and services were back on track.

“We are working on improving the signal systems to ensure smooth operations in the future,” said an official from the CMRL. “We regret any inconvenience caused to commuters and assure them that we are taking all necessary steps to prevent such incidents in the future.”

The CMRL has also assured commuters that they would be taking all necessary steps to ensure that such issues are resolved and services are restored promptly in the future.

The incident has once again raised questions about the reliability of the city's metro system, which has faced several disruptions in the past. CMRL officials have reiterated their commitment to improving the system and ensuring smooth operations for commuters.

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