

# NEWS LETTER

VOLUME - 03  
April 2019

## All 32 Metro Stations have been awarded with IGBC Platinum Rating



As part of CMRL commitment to reach its apex of sustainable green initiatives has been awarded with IGBC highest Platinum Rating for balance 14 no's of Underground Metro Stations under Phase 1 successfully.

The IGBC Chairman Chennai Chapter, Thiru C.N. Raghavendran handed over the plaques and certificates for 14 Underground Metro Stations to Thiru Pankaj Kumar Bansal, I.A.S., Managing Director, Chennai Metro Rail Limited on 11-03-2019. Director (Finance) Tmt. Sujatha Jayaraj, Director (Projects) Thiru Rajeev

Narayan Dwivedi and Director I/C (Systems and Operations) Thiru L. Narasim Prasad along with Senior Officials of Chennai Metro Rail Limited, Project Director of the various Contractors of the project and the Green Building consultants participated in the event.

The metro stations that have been awarded IGBC highest Platinum Rating are Washermenpet, Mannadi, High Court, Central Metro, Government Estate, LIC, Thousand Lights, AG-DMS, Teynampet, Nandanam, Saidapet Metro, Pachaiyappa's College, Kilpauk and Nehru Park. CMRL was awarded with IGBC highest platinum rating for 13 elevated stations and 5 underground metro stations (Thirumangalam, Anna Nagar East, Anna Nagar Tower, Shenoy Nagar and Egmore) earlier. Totally 32 Metro Stations under Phase I have been awarded with IGBC Platinum Rating. CMRL Administrative Depot is also LEED-NC 2009 "Gold" Certified Building since 18th May 2018.

## Unique features of CMRL Project

The stations are designed reflecting functional aesthetics, user friendliness and energy efficiency with station architecture that is environmentally friendly and green.

Salient Green features like rain water harvesting, harnessing solar energy, universal access to the physically challenged commuters, Last mile connectivity through NMT (Non-Motorized Traffic), energy efficient design and various other green measures. 32.5% of regenerative energy shall be fed back to the grid and is expected to achieve an EIRR (Economic Internal Rate of Return) of more than 16.22%.

During the construction stage, to take care of air quality, besides regular audit, barricading was done at construction site. In order to reduce inconvenience to road users, traffic plans were discussed with Chennai Traffic Police and the Independent Engineer and implemented at site. Noise pollution was kept at check by having constant site inspection by independent environment & safety expert.

### CHAIRMAN

THIRU DURGA SHANKER MISHRA, I.A.S.,

### SECRETARY

MINISTRY OF HOUSING &  
URBAN AFFAIRS  
GOVT. OF INDIA

THIRU PANKAJ KUMAR BANSAL, I.A.S.,

### MANAGING DIRECTOR

CHENNAI METRO RAIL LIMITED

continued in page 2

**Continued from Page 1**

Care for Construction work force has been taken appropriately. Accordingly, Waste disposal plans have been provided at sites/labour colonies and portable hygienic toilets are provided for construction workforce. The workforce is also provided with basic facilities like personal protective equipment, first aid, emergency facility, lunch room, labour camps, drinking water facility and doctor on call.

Universal access has been provided for wheelchair bound commuters, visually impaired commuters, hearing impaired commuters and staff assistance for our elderly, differently abled and needy people.

The Project has moved with the intent that commuters are provided with a well-integrated system with all interstate bus terminal, railway stations and MRTS Station. In order to promote GoI vision of E-vehicles, CMRL plans to provide discounted parking to its users at the P&C area.

Pedestrian facilities from the road to the concourse/ and/or to the ticket counters and back have been provided to enable unhindered smooth flow of pedestrians using the Metro and making the commuting experience comfortable.

### **Extension of Metro Train Revenue service hours – From Morning 4:30 hours to Night 23:00 hours from 30.3.2019**

The Metro Train Passenger service was commenced from Morning 4:30 Hrs to night 23:00 Hrs from 30.3.2019. The first train from Airport Metro, Washermenpet Metro, St Thomas Mount Metro and Central Metro terminals is at 4:30 Hours and Last train from above Terminals is at 23:00 Hrs. The frequency of train services is every half hour from 4:30 hours to 6:00 Hrs in the morning and from 22:00 Hrs to 23:00 Hours at night.

The headway during peak hours from 8:00 Hrs to 11:00 Hrs in the morning and 5:00 Hrs to 8:00 Hrs in the evening is 5 minutes. The other times are Non-peak hours of 7 minutes . The above extension of timings is from Monday – Saturday only. Existing time table will be followed for Sunday with train services commencing at 07:58 Hrs to 22:01 Hrs.

### **38,642 passengers have utilized the Share Auto and Share Taxi services in the Month of February 2019**

CMRL had taken an initiative of providing several Last Mile Connectivity measures for the Metro Passengers among which Share Auto and Share Taxi Feeder services are plying at select Metro Rail Stations on a trial basis since 11.08.2018.

A total of Seven Metro Stations were identified for Share Auto Feeder service. The Share Auto Feeder services are running on the designated feeder routes with a flat tariff of Rs.5. Similarly, the Share Taxi Feeder services are planned for six select Metro Rail Stations. The Share Taxi Feeder services are covering an area up to 3 Km radius with a flat tariff of Rs.10. A total of 38,642 passengers have utilized the Share Auto and Share Taxi facilities at the metro rail stations in the month of February 2019. In which, 6,052 passengers have utilized the Share Taxi services and a total of 32,590 no's of passengers have utilized the Share Auto Services. Around 2, 16, 566 passengers have availed the Share Auto and Share Taxi feeder services from 11th of August 2018 to 28th of February 2019.



## Free Phone (Land-line) Facility at Metro Stations

### Free Phone (Land-line) Facility at Metro Stations

CMRL has arranged “free to use” Telephone facility in all 19 underground stations for Metro Passengers in case of urgency. These Phones are available in the “Customer Care” located in the Concourse area for easy access to passengers.

### Passenger Emergency Telephone

The Passenger Emergency Telephones, two numbers per platform have also been provided at the Station Platforms to facilitate Passengers communicate with the Chennai Metro Rail staff in case of any emergency. These hotline telephones are configured to dial the station control room upon lifting the handset. If Station Controller does not answer the call, the Passenger Emergency Telephone call will be redirected to Operation Control Centre and suitably guided.

### Mobile Coverage at Metro Stations and Tunnels

The Mobile Service coverage by Jio and Airtel is available at metro stations and tunnels between Thirumangalam and Egmore Metro stations in Green Line and also between Saidapet to AG-DMS in Blue Line. Vodafone coverage will be available in a month in the above mentioned metro stations and tunnels. Work is under progress by the public cellular infrastructure provider and has been targeted for completion in 2-3 months at Central Metro and UG stations from Washermenpet Metro to AG-DMS Metro Station.



### Educational trips for Government School Students for the month February, 2019

*“Learning never exhausts the mind”*

In an attempt to bring awareness to the students of Government Schools about the metro train across the Metro Rail alignment in the city, CMRL has been undertaking monthly educational trips from Central Metro to Airport, AG-DMS to Airport and AG-DMS to Washermenpet for the students. The features of the Metro Train and its Stations were explained to the students.



Students from Government and Corporation Schools are being given the educational trips during the academic year 2018-19. In the month of February, 2019 a total number of 2,528 students traveled in Metro train and were benefitted. The educational trips for the academic year 2018-19 commenced from June, 2018 and around 28,838 students from Government and Corporation Schools have gone on this educational trip till date.



## CMRL launched Tourist Card



CMRL apart from providing a safe, fast, reliable, accessible, convenient, comfortable, efficient and affordable public transport service provides various ticketing facilities for the benefit of Metro Rail Passengers.

Chennai Metro Rail launched a Tourist card on 13.03.2019 costing Rs.2, 500 (for 30 days) with an additional refundable deposit of Rs.50 to purchase the 'Tourist card'.

This Tourist Card will be very helpful for the office goers and the regular commuters who travel in Metro multiple times in a day and also helpful to avoid standing in queue while they are running late

The Tourist card is valid up to 6 months from the date of purchase and the travel is permitted for 30 days unlimited ride from the date of first start to use.

Using this card passenger can travel to any station at any time of the day for an entire month.

In addition, CMRL provides the following add on features to the existing Smart Card Facility available to the public in all metro stations:

- 1) 10% discount with Group Tickets (More than 5 persons)
- 2) Trip Card- the Trip Card facility comes with a discount of 20%
- 3) One Day Tourist Card with unlimited rides for just Rs.100/- + Rs.50/- deposit



Editor  
Thiru S. Pandiyan, JD/PRO

Sub-Editor  
Selvi. Shruti Shambavi. R, AM (PR)

Published by :  
Chennai Metro Rail Limited

The Editor,  
Chennai Metro Rail Limited,  
"Administration Building",  
CMRL Depot, Poonamallee High Road,  
Koyambedu, Chennai - 600 107.