Now, you can check metro train arrival timings on app

New Updates Introduced To CMRL App

TIMES NEWS NETWORK

Chennai: Commuters will no longer have to wait in metro rail stations and feel disappointed by delay in metro trains. To make it easier for passengers, CMRL has introduced new updates to their mobile app which would provide real time information on train arrivals in all the stations across the city. The app will also let passengers recharge their smart cards and send complaints to the concerned metro rail official instant-

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CMRL's latest update will make your commute simpler



Commuters can log onto CMRL app and get updates on train arrival, including delays

- > They can recharge smartcards through the app by entering the card number
- > Other updates in the app include feedback section, travel planner and feeder service information

Passengers
will have to
insert the card in
the ticket
vending machine
in any metro
station to update
the balance

lv.

"Earlier, the app only had the daily train timetable. Now, the app will be updated with real-time train timings, including delays, which will help commuters plan trips accordingly," a metro rail official said.

The mobile app was launched in May 2017, and it is periodically updated. The latest update will let commuters recharge their smart cards thro-

ugh the app instead of waiting in long queues at ticket counters.

With the latest update, commuters can simply key in their smartcard number and recharge upto₹1000 online. They may, however, have to swipe the cards at the ticket vending machine to update the balance in the card, before boarding trains. Futher, the app has been updated with a travel planner, which will guide the commuter through station corridors to reach their destination.

"The app will give information on various feeder services that were introduced in the stations, including bus, cab and share auto services, along with details on the localities where they are operated," an official

said.