

CHENNAI METRO RAIL LIMITED

CHENNAI METRO RAIL PROJECT PHASE 1 EXTENSION

BIDDING FOR CMRL-PS&OHE-05-2018

TENDER FOR PROVIDING TRACTION MAINTENANCE SERVICES WITH TRAINED MAN POWER FOR TRACTION OVER HEAD EQUIPMENT AND POWER SUPPLY INSTALLATIONS at 32 METRO STATIONS ON UNDER GROUND, ELEVATED & DEPOT SECTIONS FOR CORRIDOR-1 & CORRIDOR-2 OF CHENNAI METRO RAIL LIMITED

Addendum - I

Chennai Metro Rail Limited
Chennai Metro rail Admin Building
Poonamallee High Road
India

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CLARIFICATION TO BIDDERS
GENERAL

Addendum I ADD-PBQ-I- 1 Reply to queries

s no	Page	Cluase no	clause	Reply
	no			i topiy
1	15	5.22	ELIGIBILITY CRITERIA AND EVALUATION CRITERIA OF BIDDERS, The Bidder shall be a firm and shall have Railway/Metro electrification Project or maintenance experience of minimum 5 years in FOCS works and 2 years in ROCS works as prime or subcontractor On serial no.3 – Specific experience, FOCS & ROCS - Installed or maintained 100kM of 25kV FOCS in India, Installed or maintained 10kM of 25kV ROCS in India,	
I I	15	J.ZZ	We request to give relaxation for the mentioned experience of minimum 5 years in FOCS works and 2 years in ROCS works as prime or subcontractor and in FOCS & ROCS - Installed or maintained 100kM of 25kV FOCS in India OR Installed or maintained 10kM of 25kV ROCS in India with a reduced minimum number of kM OR 220 kV Sub-station O&M, for which the justification for the specific experience which we will make employment of engineers and technicians with traction line operation experience.	Specific experience requriement is corrected as below "Installed or maintained 100kM of 25kV FOCS in India or Installed or maintained 10kM of 25kV ROCS in India"
2	41	5.64	Maintenance app requirements 5.64.1 Application shall be developed within 3 months from date of LOA. And shall be update the features whenever required after using the APP for a period of 6 months 5.64.2 First three months requirement of Clause 5.52.(v) shall be relaxed.	
			The application development can be relaxed to 6 months and further the update features whenever required after using the APP for a period of 6 months.	Accepted but the extension of time from 3 months to 6 months shall be granted only if design document for APP is submitted within 1 month of LOA
3	41	5.64.3	Fifty percent payment of cost centre shall be paid on launching the application and remaining 50% shall be paid only after launching complete version of App incorporating all comments of the maintenance team and employer.	
			Application development is irrespective of wages to be paid to employee and this cannot be linked with this payment	This cost is particular for Application and not for services. Hence the payment of terms cannot be altered
			Development of APP	
4			Complete CMRL support assistance is required during the development of the APP	CMRL can only guide in making specification. All technical part shall be taken care by contractor
			Annual Escalation charges	
5			Since the annual escalation in wages are 5%, it can be revised as 10%, in general w.r.t experience categories employee may disagree of 5% increase per annum	NO change
6	27	5.47	Supply of Materials, Tools and Equipment: No material, tools, and equipment shall be supplied by the CMRL except otherwise specifically agreed to by CMRL.	Tools spelt in caluse 5.62 shall be supplied. Any tools utilised by contractor for enhancing the performance/optimising the resource shall be at the contractors expense. Supply of special tools if any

Addendum I ADD-PBQ-I- 2 Reply to queries

			reply to queries	
			For any kind of special tools and equipment's are in need the scope shall	insisted by CMRL shall be paid over and above the contract with overhead as given in price bid.
			be CMRL and else if it is hired then the charges has to paid by CMRL at actuals	
7	27	5.48	Housing Facilities: The Contractor shall have to make his own arrangements for housing facilities for his staff	NO
,	21	5.40	In case of any kind of facilities on free are available with CMRL, that can be utilized for formation of housing facility, since the maintenance is 24/7, it will make easier for handling of emergency breakdown issues.	No, space for accomodation cannot be provided.
8	44	Part A point C	Documentation of maintenance records. The maintenance records shall be maintained and monitored online by means of software duly linking the details of the assets to the layout plans.	
		рошт	Kindly clarify the scope of software for documentation of maintenance records provided by CMRL.	This shall be a part of maintenance app.
			All the maintenance staff shall be periodically tested and issued with Competency Certificates.	
9	46	general	All the members of the maintenance teams shall be trained for safety rules during work by certified / competent institutions regularly and before induction into the teams.	No anacific institute is recommended by CMDL beyover
			Is there any institute is recommended by CMRL	No specific institute is recommended by CMRL, however Competency certificate shall be issued by contractor based on the test conducted by CMRL
			Statutory requirement	
10	21,29	-	Specific Statutory requirement applicable for Maintenance contract.Please clarify?	All statutory requirements like ESI, PF, TDS, minimum wages etc including law of land needs to be followed.
			Breakdown	
11	41	5.63	Target time for Breakdown viz., panto entanglement may require more time as mentioned in the requirement. Penalty for such cases can be relaxed.	Time for each break down has been prepared based on experience. However Employer has rights to waive of penalty on genuine cases as spelt in 5.63
			ID & Access Control	
12	-	-	Whether ID & Access control for equipment room will be issued by CMRL to maintenance team ?	Access control shall be issued by CMRL, ID needs to be issued by Contractor for staff
			Crane / Lifting equipment	
13	-	-	Whether CMRL will provide Crane / Lifting equipment? Detailed Scope to be eloborated.	Contractor has to arrange. OMV and RRV available with CMRL can be used. EOT cranes, Lifting jacks available with CMRL can be used with permission.
			RRV operator & Fuel	
14	46	3	Whether OMV-RRV (Rail cum road vehicle) along with operator fuel and maintenance will be provided by CMRL? Please clarify	OMV operator shall be provided. RRV operator is in contractor scope
			Traffic Permission	
15	_	-	Whether traffic permission will be taken care by CMRL if required for maintenance activity?	All traffic permission in revenue line shall be obtained by contractor during weekly RASI meeting. For Daily power block CMRL shall assist the maintenance team.

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			reply to quelies	
			DG Maintenance	
16	102	-	DG maintenance is not listed in the scope of work but mentioned in the maintenance schedule. Pls calrify?	Scope of contractor limits to Weekly auto run check attendance of Issues in AMF panel Diesel filling co-ordination Minatenance of DG/DG diesel register to follow up with AMC contractor for mainteance of DG sets
	102		Price Variation	mainteaned of 23 date
17	154	3.3	Whether PV is applicable w.r.t to indices or to be followed as	No change
			Office for Maintenance staff	
18	-	-	Whether CMRL will provide office & facilities for maintenance staff at different locations? Please clarify.	Office for maintenance staff shall be provided in 3 loactions
			Canteen Facilities	Canteen facility is available in CMRL depot and CMRL admin
19	-	-	Whether Canteen facilities will be provided to maintenance staff? Please clarify.	building. Contractor staff can use the same whenever in operation.
			Calibration of Tools & Equipments	
20		-	Whether calibration of tools & equipment are in scope of CMRL?	Calibration of tools listed in the contract in clause 5.62 shall in contractor scope. Calibrtion of Tools provided by CMRL shall be CMRL's responsibility
	_		Travel Cost	OWINE & responsibility
21	-	-	Whether Maintenance staff will be allowed free of cost in metro for schedule maintenance activity at stations?	Yes, with proper identity card and uniform moving for duty
22		5.21/A d)	Maintaining Stores and spares	
22	14 3.2 17A (1)		Please elaborate. How to understand Maintaining Spares?	refer page no 36 & 38 (roles and responsibility)
			Safety & Quality Engineer	
23	46&80	Part A/2	In order to implement safe working environment EHS personal(3 persons per day) is mandatory Additionally, for such a big project we also foresee resource like Quality officer. Please clarify.	Safety and quality audits shall be taken in interval of 3 months. Resident safety & quality team is not envisaged however bidder is free to maintain the same if feels necessary
			Operation of 33 kV switchgear, 25kV switchgear, 110kV switchgear	
24	14	5.21/B e)	We understand that this manual operation needs to be carried out only in case of SCADA control fail or instructed by TPC.	yes, operation needs to be carried out only in case of SCADA control fail or instructed by TPC.
			Supply of materials, tools and equipment	
25	46&80	5.47	To our understanding as per PartA/3/Page 46 & Part B/3/Page 80: 1. All spares & repair of the spare parts will be taken care by CMRL. 2. Similarly, All Special Tools & Equipments will be supplied by CMRL. Please clarify.	Yes , however CMRL may insist for purchase of spares and consumable in line to page no 46 & the price bid page no 150 Repair of spares is in scope of contractor Special tools and equipment as listed in page no 46 & 80
			Spares for 33kV network equipment	
26	81	Part B/3.3	We understand that Network Equipment means as prescribed in Part B/4/Page 81, please clarify.	Yes
			Minimum Manpower	
27	36	5.61/5.61.1	We understand that It should be Organization strength at any given point of time.	Minimum man power strenght is sum of man power strength in all three shifts of a day (3X8 Hrs)
28	38	5.62/5.62.1	Tools & Tackles for PS&OHE:	It is proposed to cover all 35 ASS with three teams How ever

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			reply to queries	
				Bidder may assess their own estiamtion meeting minimum manpower requriement.
			Its clear from Tender Doc. That for OHE- 3 nos. of team to be formed. Similarly, How many nos. of team to be formed for PS.	
			Activity (Normal scheduled Power Block activities)	
29	39	5.63	As the system is redundant shall we get Power Block at any time (Day or Night) for attending preventive/routine & breakdown maintenance wherever possible.	Accepted, day time mainteance work in auxiliary network is permitted with out impacting the minimum reducancy. le either 2 of Two transformer and DG shall be in service.
			Financial Bid (Packet-B)	
30	150	Price bid Note- ix	All general/special consumables required for Preventive/Routine Maintenace & Breakdown maintenace will be taken care by CMRL. Please clarify & eleborate.	Yes , however CMRL may insist for purchase of spares and consumable in line to page no 46 & the price bid page no 150
31		Annexure-14	Web based mobile application for assisting maintenance	
31	140	Annexure-14	Please suggest vendor list.	CMRL doesnot recommend any vendors.
			Supply of water & electricity/Room/Space in RSS/ASS/Depot	
32	27	5.49	We understand that water & electricity at all 3 office locations of bidder & at work places for carying out maintenance will be provided by CMRL.	Water/electricity shall be available in all passenger station, depot and RSS. However mid section requirement shall be taken care by the contractor
00		5.54	Attendance	a y and demands.
33	28	5.51	Who will provide Biometric System at three locations	Attendace system shall be provided by bidder
			Price Bid / Award Criteria	,
34	8, 9, 13, 150	4.9 & 4.5.2, price bid notes vii	As per the said clauses Lowest bidder shall be chosen based on total value inclusive of Taxes, Duties & other charges and award of contract would done to L1 bidder. However as per Clause 4.9 Evaluation Sub clause 4.9.1: The lowest bidder will be decided on the basis of Base Price (Excluding Taxes, Duties & other charges). Please clarify the deciding criteria of lowest bidder.	Evaluation shall be excluding all taxes, clause 4.5.2 is edited
			Earnest Money	
35	14	5.18	As per the said clause, the EMD will be in form of bank demand draft issued by any schedule bank in India OR unconditional Bank Guratanee for the value specified in NIT, aslo BG format for EMD has provided in Annexure 4. However in NIT Page 4, Point 9; EMD & tender fees to be paid online. Please confirm BG is accepted for EMD.	Bank Guarantee is agreed
			ISO requirement	Accepted, ISO requriement is relaxed
36	121	Annexure 6	We propose to take the ISO certification in the name of the SPV based on the LOA to the JV	
37	39	5.63	Penalities CMRL may allow a preparation time of three months before implementing the penalties. There is a need to train the staff on the equipment, check the availability of spares, assess the condition of the installation, etc before we are prepared to commit on the penalties.	Accepted, for first three month no penalities shall be levied. However no change in KPI shall evaluation is proposed.
38	39	5.63	Target time Minimum response time for breakdown response may be revised as one hour considering the road traffic conditions	no changes.

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			Treply to queries	
39			The tender submission date may be extended by two weeks please.	Bid submission is extended to 22.12.2018
40	15	Cluase 5.22	A We find that very few companies in India has ROCS experience. This may restrict the number of bidders. In this regard, is it possible to substitute this requirement of 10km ROCS by any other suitable experience like additional FOCS experience, third rail experience, or similar.	Specific experience requriement is corrected as below "Installed or maintained 100kM of 25kV FOCS in India or Installed or maintained 10kM of 25kV ROCS in India"
			B. Is it possible to separate the ROCS requirement from this tender and and to float a separate enquiry	NO
			C. Can foreign experience can be considered? I	NO
			Man power Requirement	
41	36	5.61.1	The categories of total 71 man power do not reflect Semi-skilled/ Unskilled/Helpers which is also essential. Can this number be left to the agency with total remaining to be 71	Splitup shall be as given in page no 36
			C licence Requirement	
42		5.61.2		For working in HT equipments it is mandate to have C license Hence JE/Power supply need to have C license
	37		JE/Electrical/power supply- please elaborate 'C' license requirement	
			Technicians (PS & OHE)	1
43	37	5.61.2	Normally ITI Electrical having OHE/pS experience are not available, this is required to be relaxed for those having more than 7 years electrification experience	conditions in page no 37 shall be followed
			Technician (Stores):	
44	38	5.61.2	ITI with 3 years experience of Stores handling or Diploma/Graduate with sufficient training in handling stores may not be available. This may be relaxed/ rather should be preferred to be just literate with more than 5 years experience of handling OHE stores. There should be no minimum qualification for Semiskilled/unskilled/ Helpers except at-least 2 to 3 years experience of working in a electrification project	It is requried for the Store Tech to be skilled in Computer handling or capable of learning computer handling hence request is not accepted
			Man power	
45	36	5.61.1	Nomination of staff among strength of 71 to be kept in round the clock shifts to be Contractor's choice & facility for their place of duty with essential T & p storage preferably at the maintenance depot to be provided free of cost.	office space shall be provided
			SCADA	Yes, SCADA systems in OCC (including servers) are not in
46	39	5.63	It is assumed that maintenance of SCADA system is not included in this tender/in Contractor's scope	scope. But RTU cleaning / tightness checking is in Scope.
			Road Breakdown vehicle	Non-maintenance vehicle and crew are under the contractor
47		Part A & part B	In whose scope will the provision of Road vehicle with mentioned facilities & two Drivers in shifts be, may be clarified?	scope
			OMV/Tower wagon/RRC breadown vehicle	
48	44	part-A B	As stated, fully equipped OMV/RRVs shall be provided with Driver & Fuel by CMRL for some of the maintenance activities as well as for attending breakdowns by contractor's staff	refer point no 14
49	25,	5.40.1,	performance Security	Performance Guarantee shall be equivalent to 10% of the
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			Treply to queries		
	155	5.1	THE pBG May be reduced to 5% instead of 10% of the Contract price. There should be no Additional PBG please confirm	"Contract Price for 1 year". Additional PBG is wavied off	
50	46	Part B (3)	As stated, CMRL will provide suitable space (assumed to be covered accommodation) near Alundar, Koyambedu& Chennai Central Metro stations or RSSs for Contractor's office and Stores. This & Labour accommodation should be Rent, power supply & water free CMRL shall provide considerable Rooms/space for contractor staff for attending regular maintenance/Breakdowns. please confirm CMRL shall also supply special Tools, Crimping Tools for ROCS, Testing Instruments and OHE spares	No only office space shall be provided	
			Supply of Consumables		
51	28	5.52.2	It is assumed that supply of all consumables including lubricants, paints, Oils/Grease, Electrolyte for Batteries, coolants, cleaning agents, Emery papers, cables, various switches & Fuses etc. shall be by CMRL	refer point no 25	
			payment		
52	28	5.52.2 (viii)	It has been mentioned that in the monthly bills, claim for purchased consumables/spares should also be attached. Please provide list of such consumables	If the consumable/tool/spare bill is more than INR 50,000/- Bill shall raised seperately and need not wait to submit with monthly bill. Else it has to be submitted with Monthly bill. No KPI shall be applied on consumable/tool/spare bills	
50	00	5 .00	Incentives & penaltie		
53	39	5.63	The penalties amount may be waived or at-least reduced	No change	
			price schedule BOQ		
54	8	4.5	It is assumed that the Bidder has to fill up blue colour column nos 13 and 20 only	Yes	
55		Common	Supply of equipment wise Maintenance schedules, Formats, drawings & other Technical details/guide lines It is assumed that updated copies of these documents shall be supplied by CMRL.	CMRL shall supply base documents and bidder is expected to update based on the experience and implement the same in the application	
56		Common	Arranging power blocks/ issue of pTW& cancellation after completion of work To be CMRL' responsibility	Refer point no 15	
57		Common	Estimated Cost As we have a long experience of such system, according to our estimate the cost given in the Tender is very low.	No changes	
			The payment for services may be reduced based upon maintenance services/facilities.		
58	23	5.36.9	As the minimum man power strength to be maintainedas 71 has been fixed as per the tender, it is not feasible to often reduce such trained staff & arrange them again depending upon the services	No changes	

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59	59 28 5.52.2(iii)		Monthly bills shall be paid only if accompanied by the proof of selfevaluated KPI Form	No changes
			It is proposed to avoid this as condition of making payment	
60	60 28 5.52.2(iv)		Monthty bills shall be paid only if accmpained by the proof of list of Tools etc	No changes
00	20	J.JZ.Z(IV)	This may be reviewed	No changes
	61 29 5.53.1		Security arrangements Fine of Rs. 5,000/- shall be imposed.	
61			The contractor himself is always conscious of maintaining proper security, hence, imposition of Fine is not considered essential.	No changes
60	20	9 5.53.4	Contractor to submit police verification of each employee/staff	No Changes
62	29		This is not considered to be so essential, hence, may be reviewed.	No Changes

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S no	Page no, clause no	Old					New						
1	Page no 15, clause 5.22 Specific experience	Specific experience	FOCS ROCS	FOCS in Ind	lia	100kM of 25kV 10kM of 25kV		Specific experience	ocs	FOCS in	n India (or	ained 100kM of) ained 10kM of 2	
2	Page no 41, Clause no 5.64	update the fe	5.64.1 Application shall be developed within 3 months from date of LOA. And shall be update the features whenever required after using the APP for a period of 6 months 5.64.2 First three months requirement of Clause 5.52.(v) shall be relaxed.				5.64.1 Application shall be developed within 6 months from date of LOA with design documents within 1 month from LOA. And shall be update the features whenever required after using the APP for a period of 2 months from first launch. 5.64.2 First six months requirement of Clause 5.52.(v) shall be relaxed.					e features	
3	Page no 41 Clause 5.64.4.a		Platform: The web ba patible with latest vers					Application Platform: The web application shall be accessible with browser for da				le application	
4	Page no 46,80, general	by certified / The Enginee	All the members of the maintenance teams shall be trained for safety rules during work by certified / competent institutions regularly and before induction into the teams The Engineers and supervisors shall be trained and issued Competency Certificates for obtaining Permit to Works.				All the members of the maintenance teams shall be trained for safety rules during work by certified / competent institutions regularly and before induction into the teams The Engineers and supervisors shall be trained and issued Competency Certificates by the bidder for obtaining Permit to Works based on the examination conducted by CMRL.						
5	Page no 46 Clause 3. Facility to be provided by CMRL	OMV/RRV w	OMV/RRV with driver and fuel, as and when required				OMV with driver and fuel, as and when required RRV and Fuel, as and when required. (RRV operator shall be provided by contractor, Maintenance team member with heavy vehicle license shall be allowed to operate the RRV in road and competency to drive in revenue section shall be issued by bidder based on examination conducted by CMRL after training.)					nall be nue section	
			ver requirement					5.61 Man Pov	ver requirement IUM MANPOWEI	R IS AS UNDI	ER: PS	STORES	
			IUM MANPOWER I		DC.	GEODEG			neer /Electrical	7	3		
		Designation		OHE	PS	STORES		Technicians		42	14	4*	
6	Page no 36, Clause no 5.61	Technicians		7 42	3 14 71	4		Total no of man power (sum of man power strength in all three shifts of a day (3X8 Hrs)					
		Total no of man power 71 ➤ The above listed manpower is minimum requirement (7 days weak including holidays). ➤ The Traction Maintenance agency may make his own assessment based on work load and deploy accordingly in shifts for 24 x 7 working.				 The above listed manpower is minimum requirement (7 days weak including holidays). The Traction Maintenance agency may make his own assessment based on work load and deploy accordingly in shifts for 24 x 7 working. *Contractor can optimise by using the Store technician for maintenance activity but store handling shall be strictly restricted to store technician 				eluding			
		The Tract	ion Maintenance ager	ncy may make h	is own assess	ement based on v	work load and	load and deplo *Contractor ca	y accordingly in sl in optimise by usin	hifts for 24 x 7 ag the Store ted	working. chnician fo	r maintenance act	
7	Page no 8 Clause no 4.5.2	The Tract deploy accord Lowest bidder all taxes, dutie	ion Maintenance ager ingly in shifts for 24 x shall be chosen on the es, and other charges)	ncy may make hat 7 working. The values as spectof price schedules.	eified in "Tota le	al" value (Inclus	sive of	load and deplote *Contractor castore handling Lowest bidder all taxes, dutie	by accordingly in slan optimise by using shall be strictly reshall be chosen or s, and other charge	hifts for 24 x 7 ag the Store tecstricted to store the values as es) of price sch	working. chnician fo e technicia specified in the dedule	r maintenance act n n "Total" value (l	Exclusive of
7 8	•	Lowest bidder all taxes, dutie CMRL will av determined to	ion Maintenance ager ingly in shifts for 24 x	ncy may make he a 7 working. The values as spector of price schedule successful tentonsive and technical seconds.	rified in "Tota le derer whose t ically accepte	al" value (Inclus	sive of	load and deplot *Contractor castore handling Lowest bidder all taxes, dutie CMRL will av determined to	y accordingly in slan optimise by using shall be strictly reshall be chosen or	hifts for 24 x 7 ag the Store tecstricted to store the values as es) of price schoot the successful sponsive and t	working. chnician for technician specified in tedule tenderer vechnically	r maintenance act n n "Total" value (l whose tender has	Exclusive of been

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	NIT item no 4	online to CMRL bank account (beneficiary details given in Sl.no 7)	paid online to CMRL bank account (beneficiary details given in Sl.no 7) or as Bank Demand Draft in favour of "Chennai Metro Rail Limited", payable at Chennai drawn on any Scheduled Bank in India approved by Reserve Bank of India or as unconditional Banker"s Guarantee valid for 208 days
10	Page no 18, 5.27 (xiii)	Each member of the Consortium shall be ISO certified	Deleted
11	Page no 120, Annexure 6	Quality Certifications (ISO Certifications) available for bidders(Please enclose attested photocopy) Form Tech -2	13 Deleted
12	Page no 123	Form Tech 2	Deleted
13	Page no 39, Clause no 5.63	5.63 Target time for failure activities, incentives and penalties Incentives shall be proved for attendance of failure within targeted time and penalty shall be imposed in case overshoot of target time. In any month incentive cannot be more than 1,50,000/- and penalty cannot be more than 2,00,000/ Employer has rights to waive off the penalty based on genuine reasons not attributable to contractor. In such case contractor shall write letter with details reason explaining inability of contractor for completion of work within target time	more than 1,50,000/- and penalty cannot be more than 2,00,000/ Employer has rights to waive off the penalty based on genuine reasons not attributable to contractor. In such
14	Page no 155 Article 5	As mentioned elsewhere in this Agreement, the Bidder shall furnish to CMRL (in the manner and form acceptable to CMRL) a Security Deposit for an amount equal to 10% (ten percent) of the Total License Fee for the entire duration of the License, 21 (twenty one) days prior to the Commencement of License	As mentioned elsewhere in this Agreement, the Bidder shall furnish to CMRL (in the manner and form acceptable to CMRL) a Security Deposit for an amount equal to 10% (ten percent) of the per year License Fee for the entire duration of the License, 21 (twenty one) days prior to the Commencement of License
15	Page no 28 Clause 5.50	Transport & Access Roads: Existing roads and other public roads may be used by the Contractor to carry out activities, with prior approval of the competent authority. The Contractor shall provide and maintain 2nos of bicycles at 3 locations for movement of their staff in case if exigencies and regular use	Transport & Access Roads: Existing roads and other public roads may be used by the
16	Page no 28 Clause 5.51	Attendance shall be maintained using biometric system at three location mutually agreed by CMRL and Contractor (preferable in RSS premises)	Attendance shall be maintained using biometric capture equipment connected to centralized/common server at three location mutually agreed by CMRL and Contractor (preferable in RSS premises)
17	Page no 150 Price bid	Add new clause	x. In case of dispute in a particular bill, 70% of the bill shall be processed within no of days as prescribed in clause no 5.52.1