

Chennai Metro Rail Limited

TENDER No. CMRL/RS/117/2021 dated 01/08/2021

Pre-Bid Clarifications

| Sl. No. | Tender Clause No. | Description | Pre-Bid Queries | CMRL Replies |
|---------|--------------------------------------|--|--|--|
| 1 | GCC-2.1 | The bidder shall submit the bids on line in the system available at the e-procurement portal (http://eprocure.gov.in/eprocure/app). The bidder has to agree to the on-line user portal agreement. Then only the system will permit the | Need the System Pre- Requisites | The browsers supported are Internet Explorer 9 (32 bits), Google chrome 20.x and Mozilla Firefox 13.x. obsolete versions of Internet Explorer may not support longer keys. |
| 2 | Scope of Works - Awareness Training- | The programme shall be in the form of PowerPoint presentation to generate awareness of QMS and EMS to all staff. It shall also help them to adequately respond during audits. | RESOLUTION ON No. Of Days. In 1.00 Day, it is not possible to conduct 50 Batches with 50 Trainers. Hence appropriate No. of Days 1 for Each Batch. Breaking it as Half Day for QMS in the 1st Half and Half Day for EMS in the 2nd Half. This way it will take 50 Man Days for same. completion. If Two or Three Resource can be utilized in One day to finish 3 Batches in One Day still it will still need 50 Man Days to cover 2500.00 resources. And Kindly let us know the mode of training whether physical or virtual. | No. of trainees per batch= 50 No. of batches= 50 No. of Training days = 50 The Awareness training shall be conducted in physical mode only. Tender Condition prevails. |
| 3 | GCC-SI.No.6.3 | The bidder shall be accredited as per the international standard - ISO 17021 for providing consultancy for ISO management systems. | There's no standard exist for the consultants. Hence, it's not applicable. Yet scope indicates engagement of certification body for conducting certification and surveillance whose Accreditation as per 17021 will be furnished. So, a little rejoinder on this point desired. | The GCC clause 6.3 can be read as follows:- The ISO certifying body shall be accredited to ISO/IEC 17021 standard. |

Sd/-