

CHENNAI METRO RAIL LIMITED

Tender document no. CMRL/RS/16/2018

Tender for housekeeping, pest control & horticulture services for CMRL koyambedu depot including admin building & housekeeping services for CMRL Metro cars -interior and exterior cleaning, fumigation & protective floor coating

Response to queries during pre-bid meeting conducted in CMRL on 23.01.2018

Sr. No.	Name of Agency	Queries	CMRL clarifications
1	M/s. Updater Services Pvt Limited	Pest Control Service Frequency was not mentioned in the tender whether you have a specific frequencies or we himself planned.	Pest control perodicity was given for Metro cars. However the schedule for pest control in Depot & Admin building shall be decided by the contrcator based on the site conditions
2		Pest Entry point and other civil damages in the property. whom shall be close	Any civil damages will be attended by CMRL . Borrows & other pest dwellings to be sealed by the contractor.
3		Since the contract is for 5 years, any year to year increase will be allowed considering the revision in the increase Minimum wages. Also there may be possibility of abnormal increase. Consider the same to increase minimum of 5% year to year.	Please refer newly added clause No 20 in SCC.
4		Please confirm method of the cleaning (spider / using machinery like scissor lift or aerial access platform)	Best industry pratice to be followed.
5		NFC- Hoilday & Weekly off to be considered in costing and the same shall be remburment to client.	Being Service Level Contract, payment will be based on per Square metre.All the costs shall be considered, while costing.
6		Fence cleaning was in the scope.	Please refer newly added clause 2.2, Sub Clause :AC, in scope of work.
7	M/s. BVG	Minimum Wages could be considers during the currency of contract.	Please refer newly added clause 12.6 in GCC.
8	India Limited	Before tender execution, snag will be taken actually accepeted by both the parties.	Snags if any may be notified to CMRL by the Contractor, befeore signing the contract.
9		page -31, S-3.3, In periodicity of train cleaning services request you to increase the time for internal cleaning.	The time for internal cleaning is based on opertional requirements. Hence cannot be changed.
10		page -33, S-13.3, Request to reduce the experience for the service manager.	Being a key role, minimum ten years experience for service manager is required.

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11	M/s. KCIC Pvt Limited.	page -38, S-24, As per Evaluation for less than 80%, there won't be any payment but in page no: 27 sl.no:16, it is mentioned that 5 lakh & 7 lakh penalty will be imposed. Request you to reduce the score range for no payment as already the penalties are on higher side.	No Change, All the relevent conditions prevail.																								
		<table border="1"> <thead> <tr> <th></th> <th>Rating</th> <th>Cumulative payment score (CPS) range</th> <th>Percentage of Payment</th> </tr> </thead> <tbody> <tr> <td>A</td> <td>Class-1</td> <td>96 to 100</td> <td>100</td> </tr> <tr> <td>B</td> <td>Class-2</td> <td>91 to 95</td> <td>95</td> </tr> <tr> <td>C</td> <td>Class-3</td> <td>86 to 90</td> <td>90</td> </tr> <tr> <td>D</td> <td>Class-4</td> <td>80 to 85</td> <td>80</td> </tr> <tr> <td>E</td> <td>Class-5</td> <td>Less than 80</td> <td>No payment</td> </tr> </tbody> </table>			Rating	Cumulative payment score (CPS) range	Percentage of Payment	A	Class-1	96 to 100	100	B	Class-2	91 to 95	95	C	Class-3	86 to 90	90	D	Class-4	80 to 85	80	E	Class-5	Less than 80	No payment
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12	page -39, S-26, Incentives to be provided for compost preparation in depot(for every 50 kg) - need to know the time frame or whether it is for every 50 kgs.	Refer clause no: 26.1																									
13	page -40, S-27 Penalties are too high compared to the Material cost.	All penalties prevail.																									
14	Please conform whether previously any machines were used for waste organic collection process?	No. Only space will be provided.																									
15	Page - 32, Sl, no:3.3, the above periodicities are tentative and numbers of trains are indicative & subject to change without change in cost. If the number of trains increase drastically, the manpower also has to be increased as required. Hence request you to either increase the max. time allotted or the rate per train set which cab be mutually agreed.	Please note that, in price bid the quote is for per trian basis.																									
16	Kindly conform the minimum wages to be followed.	Please refer newly added clause 12.6 in GCC.																									
17	Page -32, Sl.7.7, Dedicated cleaning equipment and personnels shall be available for each floor in admin building. Request you to change it has adequate and personnel shall be available in Admin building.	No Change. Sl. 7.7 shall prevail.																									

**Joint General Manager (RSO),
Chennai Metro Rail Limited**



CHENNAI METRO RAIL LIMITED

Corrigendum No. : 1

Date - 24.01.2018

Sub: Corrigendum of Tender for "Tender for Housekeeping, Pest Control & Horticulture Services for CMRL Koyambedu Depot Including Admin Building & Housekeeping Services for CMRL Metro Cars -Interior And Exterior Cleaning, Fumigation & Protective Floor Coating".

Ref.: Tender No.: CMRL/RS/16/2018, dated - 13.01.2018

Sl. No.	Clause ref.	Original Clause as in Tender Document	Modified clause as per the decision by CMRL
1	Page No:14, Clause No:12 of GCC.	New Clause	GCC : 12.6 The contractor shall comply with all the provisions of labour legislation in vogue.
2	Page No:25, SCC.	New Clause	SCC: Clause No: 20 - Provision for cost escalation: The cost escalation @ 5% for the second year, 10% for the third year, 15% for the fourth year and 20% for the fifth year to the base rate is permitted.
3	Page No:25, Clause no:2.2 of Scope of Work.	New Clause	Scope of Work: Clause : 2.2 Sub Clause : AC : Cleaning of Barbed wires over peripheral compound walls & wire mesh in test track.

Note: -

- i. The above given information are the addition to the specification given in the tender document and all other conditions of tender document shall remain the same.
- ii. Bidders are requested to upload the sealed and signed copy of corrigendum along with tender documents.

**Joint General Manager (RSO),
Chennai Metro Rail Limited**