

Extension of Validity of Trip Passes to compensate for the non-usage of the trip passes during lockdown period from 10th May 2021 to 20th June 2021.

Chennai Metro Rail Limited has been operating its passenger services from 21st June 2021 post lock-down imposed by Government of Tamil Nadu due to COVID-19 pandemic. In an endeavor to benefit the Trip Passholders, CMRL is happy to announce the extension of Trip Passholders trips validity for the period equal to the trip validity lost during recent lockdown period from 10th May 2021 to 20th June 2021.

Hence, Commuters are requested to approach Customer Care Office at all Metro Stations to get their trip cards enabled for the above benefits. The QR trip PASS commuters will also get their trip validity extended automatically with effect from 29th June 2021.

Extension of Metro Train Services with several safety measures

CMRL has been operating the Metro Train Services with 50% capacity as per the instructions of Government of Tamil Nadu since 21st June 2021. Hence, to cater to the increased demand for Metro Train Services in the early hours, CMRL decided to extend its Metro Train services from 05:30 am to 10:00 pm during Weekdays. In addition, the Peak Hour services have also been extended from 08:00 am to 11:00 am in the morning and from 05:00 pm to 08:00 pm in the evening with existing 5-minute headway during Peak hours and 10-minute headway during Non-peak hours.

Additionally, Metro Train Services have also been extended during night hours on Sundays and Government Public Holidays from 07:00 am to 10:00 pm with the existing 10 minutes headway throughout the day.



Precautions undertaken at Metro Stations and Metro Trains to curb Covid-19

Chennai Metro Rail Limited has been operating its passenger services with 50% seating capacity from 21st June 2021 post lockdown imposed by Government of Tamil Nadu due to Covid-19 pandemic. CMRL has been following strict Standard Operating Procedure at Metro Stations and its premises to curb the spread of Covid-19 and also provide 100% safe environment for passenger travel.

In this connection, several precautionary measures have been undertaken to ensure that all systems are in safe condition.

- All Passengers and Staff are screened at the entrance of Metro Stations through Thermal Scanning.
- Only asymptomatic passengers are allowed to enter the metro stations. Symptomatic passengers or those having high temperature are not allowed to use Metro Train Services.
- Face mask is mandatory at all times in CMRL premises.
- Automatic sanitizer dispensers have been provided at the entrance of the Metro Stations for passengers usage while entering the Metro Station. Baggages are being scanned in Baggage Scanner and Passenger shall have to pass through DFMD (Door Frame Metal Detectors) for contactless screening.
- CMRL has been following the CPWD (Central Public Works Department) guidelines in connection with running of Air Circulators, Air Cooling and Air Conditioning Equipments, thereby maintaining a temperature range of 24 to 30 degree Celsius and a relative humidity range of 40 to 70%. Intake of fresh air is maintained at maximum level and re-circulation of air is avoided. Cleaning and Sanitization of air filters of Air Handling Unit is being performed regularly to ensure circulation of clean air. At the Air Handling Units, after double filtration, the air is treated with ultra violet rays to eliminate the microorganisms like virus and bacteria.

Disinfection of various areas in and around Metro Trains, Metro Stations and its Premises:

All human contact areas, lift buttons, escalators, hand rails, customer handling points are being disinfected frequently at all Metro Stations. Special attention is being given to frequent cleaning and disinfecting of public toilets at the Metro Stations. All Metro Trains are being disinfected at terminal Metro Stations before commencement of journeys. During non-service hours the entire Metro Station and Metro trains are thoroughly sanitized.



Precautions undertaken at Metro Stations and Metro Trains to curb Covid-19

Strict Adherence to Social Distancing and Proper Wearing of Face Masks:

Social Distancing sticker markings have been placed at all Passenger moving / waiting areas at Station premises and in Metro Trains for passenger awareness and for strict adherence to Social Distancing. The passengers should follow these markings. Guidelines for Do's and Don'ts have been put up at all Metro Stations for creating awareness among passengers.

Regular public announcements about proper wearing of Face Masks and maintaining social distancing at Metro Stations and in the Metro Trains. CMRL has been strictly following its policy to ensure all passengers wear their Face Masks properly and a separate squad has also been deployed for this purpose.

A penalty of Rs.200/- is being imposed for not properly wearing Face Masks in Metro Trains and Metro Stations.

Crowd Control/Platform Management Staff have been deployed in Stations and suitable markings like "X" have been indicated on alternate seats both in trains and platforms to ensure social distancing. Social distancing of passengers is being monitored through CCTV. Passengers have been advised to sit on alternate seats.



Enabling Smooth Contactless Travel:

As part of providing various amenities to the public for safe and contactless travel, the following initiatives have been undertaken:

- QR code Ticketing system with 20% discount has been introduced at all Metro stations to provide contactless transaction for passengers.
- Passengers are encouraged to use Travel Cards for contactless travel. 20% discount is available on usage of Travel Cards.
- Foot Operated Buttons provided in all Lifts at Metro stations and to the Water Taps in Restrooms at all Metro Stations

18.46 lakh passengers travelled in Chennai Metro Trains in July, 2021

Chennai Metro Rail Limited has been operating its passenger services from 21st June 2021 post lockdown imposed by Government of Tamil Nadu due to COVID-19 pandemic. Presently, CMRL is operating its Metro Train Services with 50% capacity as per the instructions of Government of Tamil Nadu.

- A total of 22,02,045 passengers have travelled in the Metro Trains from 21st June 2021 to 31st July 2021.
- A total of 3,55,579 passengers have travelled in the Metro Trains from 21st June 2021 to 30th June 2021.
- A total of 18,46,466 passengers have travelled in the Metro Trains from 01st July 2021 to 31st July 2021.

On 26th July 2021, a maximum of 74,380 passengers have used the Metro Trains to commute.

In the month of July, 2021 a total of 30,160 passengers have utilised the QR Code ticketing system, while 10,06,615 passengers have used Travel Card Ticketing System.

CMRL offers a 20% discount on QR Code ticketing namely Single Journey Q.R Ticket, Return Journey Q.R Ticket, Group Q.R Ticket and Q.R Trip passes from 11th September 2020. 20% discount on fares for using Metro Train Travel Cards is being offered from 22nd February 2021.

In addition, a penalty of Rs.200/- is being imposed for not properly wearing Face Masks in Metro Trains and Metro Stations. So far, a total of 102 passengers have been levied penalty from 21.06.2021 till 31.07.2021 for non-adherence and a sum of Rs.20,400 has been collected as penalty.

Avoid unnecessary travel outside your home. It is mandatory to wear face masks at all Metro Station premises and inside Metro Trains. Passengers are requested to maintain social distancing while waiting in the Metro Stations and during travelling in Metro Trains and request all passengers to co-operate in the fight against the spread of Covid 19.

Environmental Awareness Painting Undertaken at Kaladipet Metro Station



Chennai Metro Rail Limited in association with Nippon Paint (India), has been painting the exterior walls of Wimco Nagar, Kaladipet and Toll Gate Metro Stations in Chennai.

The association was made as an initiative to beautify public spaces by painting them. The Metro Stations have been painted with several social awareness themes for public awareness.



Wimco Nagar Metro Station has been beautified highlighting the importance of "Green Chennai". Kaladipet Metro Station has also been beautified highlighting the importance of "Water Conservation". Toll Gate Metro Station will be completed in the upcoming months and will highlight the importance of "Pollution Free Chennai".

Native tree saplings planted at CMRL Staff Quarters as part of 75th year of Independence Celebrations "Azadi ka Amrut Mahotsav"



As part of 75th year of Independence Celebrations "Azadi ka Amrut Mahotsav", the planting of native varieties of sapling in the CMRL Staff Quarters at CMRL Depot, Koyambedu was conducted on 23rd July 2021 by Dr. R. Brinda Devi, I.A.S., Director of Horticulture, Government of Tamil Nadu. Officials and Staff of CMRL were present during the occasion.

Mission to Green and Sustainable Public Transport

CMRL in an endeavor to fulfil its vision for a Green Sustainable Transport System has embarked on a mission to install Solar Power Plants and Solar Photovoltaic Panels at all of its Metro Stations wherever space and feasibility is present in both Phase - 1 and Phase-1 Extension. This endeavor helps to reduce carbon footprint and also cut down emissions.

So far, a total of 5.618 MWp in Phase - 1 Metro Stations and further 300 KWp plant has been planned in Phase - 1 Extension Metro Station Roofs. The electricity generated is mostly used to power lights and electrical appliances used in Metro Stations and Depots. Together, these panels hold a capacity of 5.618 MWp and they on an average generate 74.6 lakh kilowatt-hours (kWh). The Solar Generated Power is utilized for own utility purpose (Electrical Energy), thus minimizing the usage of TANGEDCO Electricity.



Welcome to the CMRL Family!



Tmt. V.R. Subbulaxmi
DRO



Thiru. M. Yasin Monnan Mohamed
GM (Construction)



Thiru P. Kowndinya Bose
JGM (QA / QC)



Thiru. M. Aravindan
AEE (Electrical)



Thiru. N. Neelakandan
Inspector of Survey



Thiru. P. Ekambaram
Environment Specialist



Thiru K.P. Mani
Field Specialist (AFC)

Reconnaissance visit by National Security Guard to CMRL Metro Stations and other vital installations at CMRL.

Preparedness to meet security emergencies is an integral part of security. A Reconnaissance visit by National Security Guard was arranged on 19th and 20th July 2021. The objective of this visit was to ascertain the Safety and Security preparedness of CMRL.

The National Security Guard team headed by Major Pramod Kumar, conducted a visit to Metro Stations and other vital installations like Operational Control Center (OCC), Depot Control Center (DCC) and Depot located at Koyambedu.

This National Security Guard programme was attended by Joint Deputy Director, Intelligence Bureau, Deputy Commandant, Tamil Nadu Commando Force, and Commando Team officers from Greater Chennai Police.

The team visited several Metro Stations namely Airport, Vadapalani, Puratchi Thalaivi Dr. J. Jayalalithaa CMBT Metro, Koyambedu, Thirumangalam, Arignar Anna Alandur, St.Thomas Mount, Government Estate, Puratchi Thalaivar Dr. M.G. Ramachandran Central Metro and Tondiarpet, Wimco Nagar in addition to CMRL Admin Building, OCC, DCC and Depot.

A power point presentation on salient features of CMRL infrastructure and the security arrangements was made to the team.

Thiru. Pradeep Yadav, I.A.S., Managing Director (CMRL) along with Thiru. Rajesh Chathurvedi, Director (Systems and Operations) interacted with the National Security Guard Team and accompanying officers during the visit.



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